

Cookie Policy

Cookies are small bits of data stored on the device you use to access our websites or apps, which are used to recognise repeat users.

We use cookies to collect data about visitors to our websites and apps, which optimises the functionality of these services.

We use Cookies for the following main reasons:

- Collecting data about how customers interact and use our services
- Make our websites and apps easier to use e.g. staying signed in for when you revisit the site
- Security reasons e.g. to authenticate your identity
- Provide you with customised content e.g. favourite stops, journeys, buses
- Improve our services
- Advertise to you, either directly or through trusted third parties

You can choose to remove or disable Cookies through your browser settings at any time.

The Cookies we use on our Website (www.transdevbus.co.uk) are:

Name	Description
BusHub_SSO	This cookie is used to store account information for the duration of a visitor's logged in session and is strictly necessary to inform the server of the identity of the logged-in user of the Website.
BusHub_SessionId	This session cookie is used to maintain an anonymised user session by the server and is strictly necessary for the operation of the Website.
__RequestVerificationToken	The __RequestVerificationToken is an anti-forgery token used to prevent Cross-Site Request Forgery (CSRF) attacks. It guarantees that the person who posts the form is the one who gets the form. This prevents anyone from forging a link and having it activated by a powered user.
CookiePolicyHidden	This functionality cookie is used to remember if a visitor has chosen to hide this policy.

Transdev plc

Prospect Park, Broughton Way,
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www.transdev.com / www.transdevbus.co.uk

_ga, _gid	These analytical/performance cookies are controlled by Google Analytics and help us measure how visitors interact with contact on the Website. You can learn more about Google Analytics via their website.
AgreeUpdatedTerms	This functionality cookie is used to remember if a visitor has agreed to our updated terms and conditions and expires after 1 day.

Details

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. Your browser's 'Help' option will tell you how. However, if you use your browser settings to block all cookies (including strictly necessary cookies) you may not be able to access all or parts of the Website.

To opt out of being tracked by Google Analytics across all websites, visit tools.google.com/dlpage/gaoptout Except for session cookies (which will expire at the end of the relevant session) all cookies will expire after a maximum of 6 months.

Transdev GO Policy

The App uses technology similar to cookies to collect data from your device. The data collected is strictly necessary for the operation of the App and is used for user authentication, maintaining session state and to enable information to be provided on the App. When you log out of the App, all data processed by the similar technology is deleted.

General

For more information please consult the "Help" section of your browser or visit:

www.aboutcookies.org

www.allaboutcookies.org

www.youronlinechoices.eu

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